

DEFINITIONS/GLOSSARY

- **Volunteer Driver Program:**

Services where volunteers drive eligible consumers who need door-through-door assistance for critical needs.

- **Transit Tickets:**

Programs that distribute free or subsidized tickets to eligible consumers for public transit and/or paratransit rides.

- **General Public Transit:**

Buses, trains, and ferries with fixed routes and schedules that are open to the general public.

- **ADA Paratransit:**

Curb-to-curb or door-to-door services provided by public transit operators as mandated by the American's with Disabilities Act.

- **Group Trip/Excursions:**

Round-trip accessible van rides for pre-planned outings e.g. special events, shopping or religious services.

- **Taxi Subsidy:**

Programs that allow eligible consumers to use taxis at a reduced fare

- **Door-to-Door Ride Programs:**

Pre-scheduled, accessible, door-to-door services provided by cities/organizations.

- **Fixed-Route Shuttle:**

Accessible vans that operate on fixed routes and schedules that are provided by cities or community organizations.

- **Travel Training:**

Group and individual training and assistance that helps consumers learn to travel independently on public transit and other transportation services.